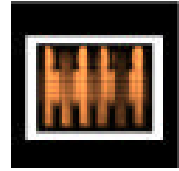


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Managing day-to-day employee performance

The old saying, "It's the little things that count" is accurate in describing the impact that effective day-to-day management has on employee performance. It is the day-to-day management of employee behavior and performance that will bring the greatest return on investment in performance improvement.

Offered in either workshop or presentation format, this session is packed with information and how-to explanations to help you incorporate effective day-to-day management strategies for the management of your staff ... available exclusively from The WorkTrust™ Training & Speaker's Bureau.

➤ TOPIC PREVIEW :

- An easy-to-use model for understanding why employees perform the way they do
- Techniques for influencing and shaping employee performance behavior
- Reinforcement and recognition strategies that increase the likelihood of continued performance improvement

➤ TARGET AUDIENCE:

Business professionals, supervisors, managers, and executives who have a role in the supervision or management of others.

➤ SESSION LENGTH:

- Option One - 1-day workshop
- Option Two - 1-hour presentation (suitable for meal or conference presentations).